

## Passing NetReg

### Dormitory Residents

Network Registration, or NetReg, is a process used to scan students' computers before allowing them to access the Internet in the residence halls. NetReg checks your computer for viruses, spyware, malware, and irregularities. In order to keep the Pacific network as secure as possible, if your computer is found to have questionable objects, it will be quarantined until the issues have been resolved.

Before you start, you need to make sure you have your PUNetID and password handy.

### Scanning Your Computer

1. Open your internet web browser. Be patient! NetReg will take a minute to load from the server. Your web page will be redirected to NetReg
2. Enter your **PUNetID** and **Password**.

PUNetID:

Password:

3. Scroll to the bottom of the window. Check the box "I have read and accept this policy."
4. Select **Accept**.
5. You are ready to start the scanning your computer. Click the "Scan Your Machine" button to start the scan.

### Passing NetReg Without Errors

If you pass the initial scan your screen will say "You passed the initial quick scan – Congratulations!"

1. Click **Continue**.
2. Verify that the information we have in our database is current and accurate. Click **Continue**.
3. Close the web browser and unplug your Ethernet cable from the wall.
4. Restart your computer.
5. Plug your Ethernet cable back into the wall
6. You have now completed NetReg and can surf the web from your room.

### Passing NetReg With Errors

Below the text, "You passed the initial quick scan – Congratulations!" is the error indicator box saying your computer has a minor problem that needs to be corrected. **SAVE THIS PAGE!**

Service: microsoft-ds (445/tcp)

Description:

Synopsis :


*This is a publication of University Information Services. For further assistance please contact the Technology Information Center (503-352-1500, lower level Marsh) or University Information Services for the Health Professions Campus (503-352-7243, HPC 211) or email [help@pacificu.edu](mailto:help@pacificu.edu).*

1. From the browser menu bar, select **File**, then **Save As** and name the file **netregissues.htm** . Click **Continue**.
2. Verify that the information we have in our database is current and accurate. Click **Continue**.
3. Close your web browser and unplug your Ethernet cable from the wall.
4. Restart your computer. Plug your Ethernet cable back into the wall.  
**NOTE:** Even though you passed NetReg and are able to connect to the network, you **MUST** bring your laptop to either a Network Assistant or the Technology Information Center to correct those issues found by NetReg.

## Failing NetReg

If you fail the initial scan, your computer has a serious security issue that needs to be addressed before you will be allowed to access the network. You will see a red box with the errors listed inside of it, similar to the box below. **SAVE THIS PAGE!**

1. From the web browser menu bar, go to **File**, then **Save As** and name the **file netregissues.htm** . Click **Continue**.



**Service:** microsoft-ds (445/tcp)  
**Description:**  
**Synopsis :**

2. Verify that the information we have in our database is current and accurate. Click **Continue**.
3. Close your web browser and unplug your Ethernet cable from the wall.
4. Restart your computer. Plug your Ethernet cable back into the wall.  
**NOTE:** You will not be able to access the Internet from your room unless you pass NetReg. You **MUST** bring your laptop to either a Network Assistant or the Technology Information Center to correct those issues found by NetReg.

## Common Reasons for Failing NetReg

- File sharing turned on, including printer sharing
- Firewall turned off
- Spyware, viruses, trojans and other malware
- Windows updates not installed
- No anti-virus software installed

## Contact Your Network Assistants

Your Network Assistants can help you with network problems. To contact them email [na@pacificu.edu](mailto:na@pacificu.edu) .